


Fig.1

## Rates and Reservation Inquiry 10

a) Price Quotes, Airfare and Reservations:	<input type="button" value="Direct Customer"/>	<input type="text" value="Travel Agency ID"/>
b) Search for Travel Agency by Zip Code or Area Code:		
c) Additional Inquiries and Requests:		
d) Contact a Reservation Specialist by Phone/Fax/VoIP		

## Price Quote Request 14,18

<b>Customer Information:</b> First Name: <input type="text"/> Last Name: <input type="text"/> Email: <input type="text"/> Disclaimer Information: <input type="text"/>	<b>Resort Selection. List of all Resorts</b> Resort Information Resort Comparisons Resort Restrictions	<b>Arrival date:</b> <input type="text"/> <b>Return Date:</b> <input type="text"/> <b>Number of Guests:</b> <input type="text"/> <b>Airport Selection List</b>
<input type="button" value="Search for Rates"/> <input type="button" value="Reset"/>		

## Child Information 22

Enter in age of each child (up to three children) Check whether to reserve seat for infants and toddlers (Optional, applies only to resorts that allow children)
<input type="button" value="Search for Rates"/> <input type="button" value="Reset"/> <input type="button" value="Previous Page"/>

## Price Quote Results 30,40

1 - Room Accommodation (Room Type) 2 - Resort Only 3 - Include Airfare. Economy and First Class	<input type="button" value="Previous Page"/>
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## Reservation Booking Request 32,42

<b>Chosen Resort Name</b> Number of Adults Booked Dates Package Type Price Type of Accommodation	<b>Flight Confirmation</b> Flight Information Airplane Sitting Request: <Airfare Information.asp> Trip Insurance (selection list). -number of travelers -price quote	<b>Guest Information</b> Guest Mailing and Billing Address Referral Information Request Additional Features Additional requests
<input type="button" value="Book reservation"/> <input type="button" value="Reset"/> <input type="button" value="Previous Page"/>		

## Reservation Booking Confirmation 34,44

<b>Reservation Information:</b> -number and date <b>Guest Information:</b> -name and mailing address <b>Air Itinerary:</b> -flight information <b>Land Itinerary:</b> -dates, resort name, accommodation type <b>Trip Insurance</b>	<b>Pricing Information</b> -package price, deposit, insurance price, deposit due, final payment due, total price <b>Cancellation Policy</b> <b>Payment Options:</b> -credit card (via internet) -credit card (by phone) -personal check (via internet) -personal check (by mail)
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Fig.2

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**To better serve our customers, the following options are being offered:**

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**Price Quotes, Airfare and Reservations Online:**

Check real time quotes and availability for a Superclubs vacation package including airfare. Complete the booking online with our multiple payment options:

Direct Customer

Travel Agent

ID#

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**Search for a Travel Agency:**

Check for our recommended travel agencies by zip code or area code.

Search for Travel Agency

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**Contact a Reservation Specialist by Phone:**

Monday through Friday from 8:00am to 8:00pm (EST)

Saturday and Sunday from 10:00am to 3:00pm (EST)

Operators are available at all other hours to take your messages and offer limited assistance.

**Toll Free (877) GO-SUPER / (877) 467-8737**

**Fax (954) 925-0334**

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**Talk to a Reservation Specialist Over the Internet:**

*Must have microphone, speakers and MS NetMeeting 3.x software installed for this feature to work properly.*



[Download Microsoft NetMeeting 3.0](#)

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**Additional Inquiries and Requests:**

All correspondences will be directed to the appropriate representative based on the related category and topic. Also, if you are interested in joining the Superclubs' team, information is available describing our benefits and current employment opportunities.

[Contact SuperClubs Via Email\\*](#)

[Employment Opportunities](#)

\* Please do not request price quotes via email. Click on the button in the 'Price Quotes' section listed above for vacation package pricing.

---

Fig. 3

## Customer Information

[Privacy Disclaimer](#)

Salutation: ☒ Mr. ☐ Mrs. ☐ Ms.

First Name:

Last Name:

Email:

Zip Code:

Country:

## Price Quote Request

[Restrictions](#)

Resort:   
Hedonism II  
Hedonism III  
Grand Lido Braco  
**Grand Lido Negril**  
Grand Lido Sans Souci  
Breezes Bahamas  
Breezes Costa do Sauie (Brazil)

[Resort Information](#) [Resort Comparisons](#)

Arrival Date:  [Display Calendar for Arrival Date](#)

Return Date:  [Display Calendar for Departure Date](#)

Adult Guests:

[Age Groups](#)

Airport:   
AL, Birmingham - BHM  
AL, Huntsville - HSV  
**AL, Montgomery - MGM**  
AR, Bentonville - XNA  
AR, Little Rock - LIT  
AZ, Phoenix - PHX  
CA, Los Angeles - LAX  
CA, Orange County - SNA  
CA, San Diego - SAN  
CA, San Francisco - SFO  
CO, Denver - DEN

[Gateways](#)


Fig. 4

## Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

Requesting flights from AL, Montgomery - MGM

To book a reservation, click on the reservation icon  next to the total package price (US\$):

Room Accommodation	Availability Not Confirmed		
	Resort Only	Include Airfare	
		Economy	First Class
GVJ - Junior Suite Gardenview	\$2,968 	\$3,866 	
OVJ - Junior Suite Oceanview	\$3,990 	\$4,888 	
BFJ - Junior Suite Beachfront	\$4,200 	\$5,098 	
1BB - One Bedroom Beachfront Suite	\$5,460 	\$6,358 	
<u>1BL - Luxury One Bedroom Beachfront Suite</u>	\$6,580 	\$7,478 	
PPP - Presidential Perks Package (Room 1BL)	\$7,000 	\$7,898 	

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[View Video of this Resort](#)



Fig. 5

## Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

Package: Resort and Coach Airfare

Adjusted Package Price: US\$3,914.00

Additional charge of \$48.00 for airfare due to lack of availability  
for lowest level of economy class seating

Accommodation: GVJ - Junior Suite Gardenview



Following Flights Available  
For Montgomery, AL

Origination Flight: *Coach*  
US Air on MAY 10

Return Flight: *Coach*  
US Air on MAY 17

Origination Flight Selected

Return Flight Selected

Ⓞ Departs 630AM / Arrives 850AM  
Montgomery, AL - Charlotte, NC  
----- Connecting -----  
Departs 1130AM / Arrives 131PM  
Charlotte, NC - Montego Bay, JM

Ⓞ Departs 125PM / Arrives 526PM  
Montego Bay, JM - Charlotte, NC  
----- Connecting -----  
Departs 910PM / Arrives 935PM  
Charlotte, NC - Montgomery, AL

### Airplane Seating Request (Not Guaranteed)

Select a seating type  Airfare Information

### Trip Insurance

Number of Travelers  x  Details

### Guest Information

Enter names as appear on legal documents; required for international travel.

Airline tickets will be assigned to guest names listed below. No name changes allowed.  
Otherwise, tickets will be cancelled and reserved seats forfeited.

First Name	Last Name	Gender	Age Group
<input type="text" value="M"/>	<input type="text" value="Jaffe"/>	<input type="text" value="Male"/>	<input type="text" value="Adult - 16 Yr +"/>
<input type="text" value="L"/>	<input type="text" value="Jaffe"/>	<input type="text" value="Female"/>	<input type="text" value="Adult - 16 Yr +"/>

### Primary Guest Mailing and Billing Address

Voucher and airline tickets will be mailed to the billing address for the  
supplied credit card ONLY. No P.O.Box address will be accepted.

Address   
  
City  State  Zip   
Country   
Email

Fig. 6A

---

**Guest Telephone Numbers**Phone (  )  -  (home)(  )  -  (work)

Home and work phone number are required. Airline may try to contact you in case of a flight cancellation or delay.

(  )  -  (fax)

---

**Referral (How did you hear about us?)**Select a referral code 

---

**Additional Features (Not Guaranteed)**Options 1)  2)   
3)  4)   
5)  6) 

---

**Additional Requests (maximum 255 characters)**

---

**Refrain from using the following symbols in your reservation information:**

Angle brackets &lt;&gt; Percent % Semicolon ; Parentheses ( ) Pound Sign #

Ampersand &amp; Plus Sign + Exclamation ! Single and Double Quotes

*Fig. 6B*

[ Print a copy of this confirmation prior to leaving this page ]

## SuperClubs Booking Confirmation

Upon final payment, a resort voucher (required upon arrival) will be mailed directly to you

**Reservation #**

1777040930

**Reservation Date**

4/3/01 3:19:48 PM

**Guest Information:**

M Jaffe - Male Adult - 16 Yr + (Reserved Airline Seat)

L Jaffe - Female Adult - 16 Yr + (Reserved Airline Seat)

**Mailing Address:**

1100 Huntington Bldg  
Cleveland, OH 44115

**Email:** M@test.com

**Telephone Numbers:**

Home: (216) 696 - 1100

Work: (216) 696 - 1100

**Air Itinerary (subject to change):****Origination Flight *Coach***

US Air on MAY 10

Flt #5790 - Departs 630AM / Arrives 850AM  
Montgomery, AL - Charlotte, NC

----- Connecting -----

Flt #1975 - Departs 1130AM / Arrives 131PM  
Charlotte, NC - Montego Bay, JM

**Seating Request** Aisle and Next**Return Flight *Coach***

US Air on MAY 17

Flt #1974 - Departs 125PM / Arrives 526PM  
Montego Bay, JM - Charlotte, NC

----- Connecting -----

Flt #5845 - Departs 910PM / Arrives 935PM  
Charlotte, NC - Montgomery, AL

**Land Itinerary:**

Travel Dates 5/10/2001 to 5/17/2001

Resort Grand Lido Negril

Destination Negril, Jamaica

Number of Nights 7

Accommodation GVJ - Junior Suite  
Gardenview

**Pricing: (US\$)**

Package Price	\$3,914.00
Trip Insurance [1 x \$48]	\$48.00
Total Price	\$3,962.00

**Deposit: (US\$)**

Deposit Amount	\$548.00
Deposit Due	4/10/01
Final Payment Due	4/10/01

**Cancellation Policy:****Resort Portion**

Within 21 Days of Arrival	\$500 Per Booking
No Show	\$500 Per Booking
Partial Stays	No Refund


**Airfare Portion**

Once Paid in Full	No Refund
-------------------	-----------

**Trip Insurance**


Within 21 Days of Arrival	No Refund
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**Payment Options:**

a) Credit Card (Via Internet) 

c) Personal Check (Via Internet) 

b) Credit Card (By Phone) 

d) Personal Check (By Mail) 

Toll Free: (877) GO-SUPER / (877) 467-8737

Fig. 7





## Accommodations

### Junior Suite Gardenview/Oceanview/Beachfront:

Large bedroom with king-size bed or two twin beds, sunken living room and small balcony or patio.

### One Bedroom Suite Beachfront:

Includes 5 piece wrought iron dining set, extra love seat, complete entertainment console and a minibar replenished daily.

### One Bedroom Beachfront Luxury Suites:

Boasting all the comforts of one-bedroom suites in addition to an open courtyard with private Jacuzzi, Jacuzzi bath, fully stocked wet bar, walk-in closet and powder room.

### Prime Minister's Suites and the Royal Suite

Beautifully furnished and complete with all the amenities of our one bedroom luxury suite with an Executive Board Room, optional connecting bedroom available and separate dressing area.

[View flash intro](#) | [Grand Lido Home](#) | [Grand Lido Negril Home](#)

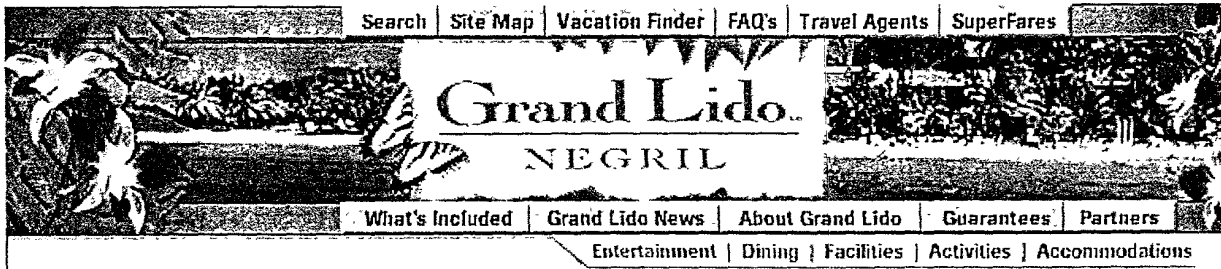
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[Entertainment](#) | [Dining](#) | [Facilities](#) | [Activities](#) | [Accommodations](#)

**1-877-GO-SUPER**

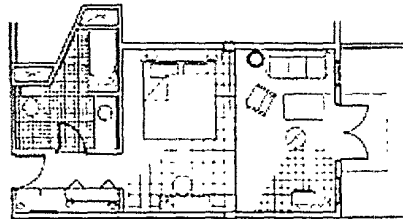
Fig. 8A



## Accommodations

### Junior Suite Beachfront

Suites face the main beach or the clothing optional beach.



Artist rendering. Subject to change.

[Back to Accommodations](#)

[View flash intro](#) | [Grand Lido Home](#) | [Grand Lido Negril Home](#)

[Specials](#) | [Book a Vacation Now](#)



[Entertainment](#) | [Dining](#) | [Facilities](#) | [Activities](#) | [Accommodations](#)

**1-877-GO-SUPER**


*Fig. 8B*

## Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 5/01/2001 [TUE] to 5/07/2001 [MON] (6 Nights)

Requesting flights from CA, Los Angeles - LAX

To book a reservation, click on the reservation icon  next to the total package price (US\$):

Room Accommodation	Availability Not Confirmed		
	Resort Only	Include Airfare Economy	First Class
GVJ - Junior Suite Gardenview	\$2,544 	\$3,657 	\$4,489 
OVJ - Junior Suite Oceanview	\$3,420 	\$4,533 	\$5,365 
BFJ - Junior Suite Beachfront	\$3,600 	\$4,713 	\$5,545 
1BB - One Bedroom Beachfront Suite	\$4,680 	\$5,793 	\$6,625 
1BL - Luxury One Bedroom Beachfront Suite	Room not available from 5/1 - 5/6		
PPP - Presidential Perks Package (Room 1BL)	\$6,000 	\$7,113 	\$7,945 

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[View Video of this Resort](#)



Fig. 9

## Rates for Grand Lido Negril Resort

For 2 Adults in One Room

From 05/01/2001 [TUE] to 05/07/2001 [MON] (6 Nights)

Package: Resort and First Class Airfare

Package Price: US\$4,489.00

Accommodation: GVJ - Junior Suite Gardenview



Following Flights Available  
For Los Angeles, CA

### Origination Flight: 1st Class

Air Jamaica on APR 30

### Origination Flight Selected

☒ \*LS Departs 1050PM / Arrives 630AM  
Los Angeles, CA - Montego Bay, JM

### Return Flight: 1st Class

Air Jamaica on MAY 07

### Return Flight Selected

☒ Departs 545PM / Arrives 935PM  
Montego Bay, JM - Los Angeles, CA

\*LS=Limited Seating - Based on current seating availability, identified flight(s) can not be confirmed at this time. Once online booking has been submitted, we will contact you within the next business day with the status of flight availability. We can not honor this airfare until availability is confirmed.

### Airplane Seating Request (Not Guaranteed)

Select a seating type  Airfare Information

### Trip Insurance

Number of Travelers  x  Details

### Guest Information

Enter names as appear on legal documents; required for international travel.

Airline tickets will be assigned to guest names listed below. No name changes allowed. Otherwise, tickets will be cancelled and reserved seats forfeited.

First Name	Last Name	Gender	Age Group
<input type="text" value="M"/>	<input type="text" value="Jaffe"/>	<input type="text"/>	<input type="text" value="Adult - 16 Yr +"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text" value="Adult - 16 Yr +"/>

### Primary Guest Mailing and Billing Address

Voucher and airline tickets will be mailed to the billing address for the supplied credit card ONLY. No P.O.Box address will be accepted.

Address   
  
City  State  Zip   
Country   
Email

Fig. 10

## Rates for Breezes Bahamas Resort

For 2 Adults in One Room

From 5/10/2001 [THU] to 5/17/2001 [THU] (7 Nights)

**Package: Resort and Coach Airfare**

**Adjusted Package Price: US\$3,717.00**

Additional charge of \$47.00 for airfare due to lack of availability  
for lowest level of economy class seating

**Accommodation: GDN - Gardenview**

NOTE: All adults staying at this resort must be 22 years or age or older  
during March 1st through May 15th. Proper identification will be required  
when checking in at the front desk.

Application(Channel) = 1

Application(Message) =

Application(Status) = 572

Arrival

10 10MAY THU CLE/EDT NAS/EDT00 US RESPONSE \*\* DIRECT CONNECT PARTICIPANT \*\*

7US1751 F7 A6 Y7 B7 M7 H7 Q7 CLECLT 8 820A 945A 733 S/ 0 K7 V0

8US1166 F3 A1 Y4 B4 M4 H4 Q4 NAS 1115A 126P 734 L/S 0 K4 V0

9US1158 F7 A7 Y7 B7 M7 H7 Q7 CLECLT 7 815P 944P 100 0 K7 V0

10US 497 F7 A6 Y7 B7 M7 H7 Q7 NAS 10 800A 1008A 733 B/S 0 K7 V0

11US2173 F7 A7 Y7 B7 M7 H7 Q7 CLECLT 8 625P 754P 100 S/ 0 K7 V7

12US 497 F7 A6 Y7 B7 M7 H7 Q7 NAS 10 800A 1008A 733 B/S 0 K7 V7

NO MORE-1\* TO CONTINUE

Departure

10 17MAY THU NAS/EDT CLE/EDT00 US RESPONSE \*\* DIRECT CONNECT PARTICIPANT \*\*

7US 641 F7 A6 Y7 B7 M7 H7 Q1 NASCLT 1210P 225P 734 L/S 0 K1 V0

8US 472 F7 A7 Y7 B7 M7 H7 Q1 CLE 7 345P 520P 100 0 XJ K1 V0

9US2177 F7 A7 Y5 B5 M5 H5 Q5 NASPHL 1101A 153P 733 L/S 0 K5 V0

10US 748 F7 A7 Y7 B7 M7 H7 Q6 CLE 7 335P 505P 100 0 K5 V0

11US 631 F7 A7 Y7 B7 M7 H7 Q7 NASCLT 245P 500P 734 L/S 0 K7 V0

12US1275 F7 A7 Y7 B7 M7 H7 Q7 CLE 8 710P 851P 733 0 XJ K7 V0

NO MORE-1\* TO CONTINUE

Ch1/St572

FirstClass Air:/Economy Air:826.6



### Following Flights Available For Cleveland, OH

#### Origination Flight: *Coach*

US Air on MAY 10

#### Origination Flight Selected

⦿ Departs 820AM / Arrives 945AM  
Cleveland, OH - Charlotte, NC

----- Connecting -----

Departs 1115AM / Arrives 126PM  
Charlotte, NC - Nassau, BS

#### Return Flight: *Coach*

US Air on MAY 17

#### Select a Return Flight

⦿ Departs 1210PM / Arrives 225PM  
Nassau, BS - Charlotte, NC

----- Connecting -----

Departs 345PM / Arrives 520PM  
Charlotte, NC - Cleveland, OH

⦿ Departs 1101AM / Arrives 153PM  
Nassau, BS - Philadelphia, PA

----- Connecting -----

Departs 335PM / Arrives 505PM  
Philadelphia, PA - Cleveland, OH

*Fig. 11*

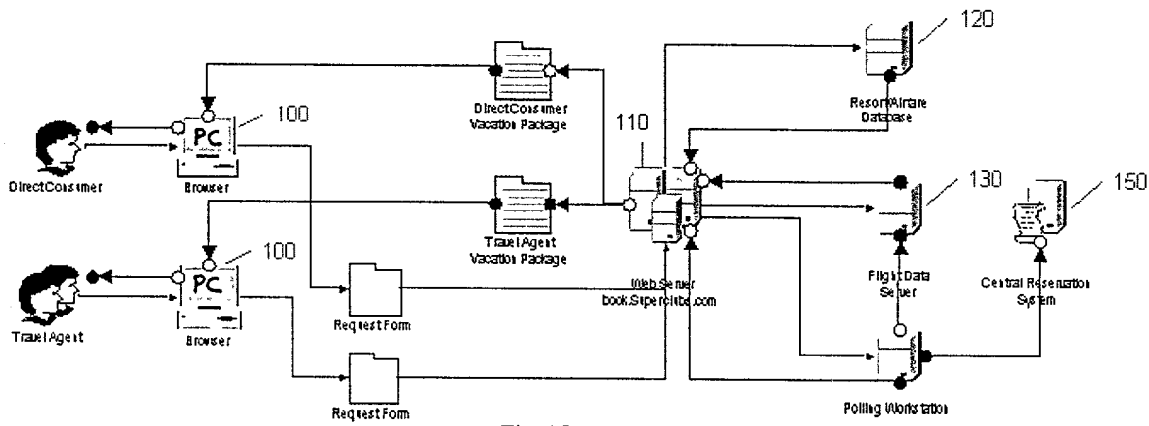


Fig.12

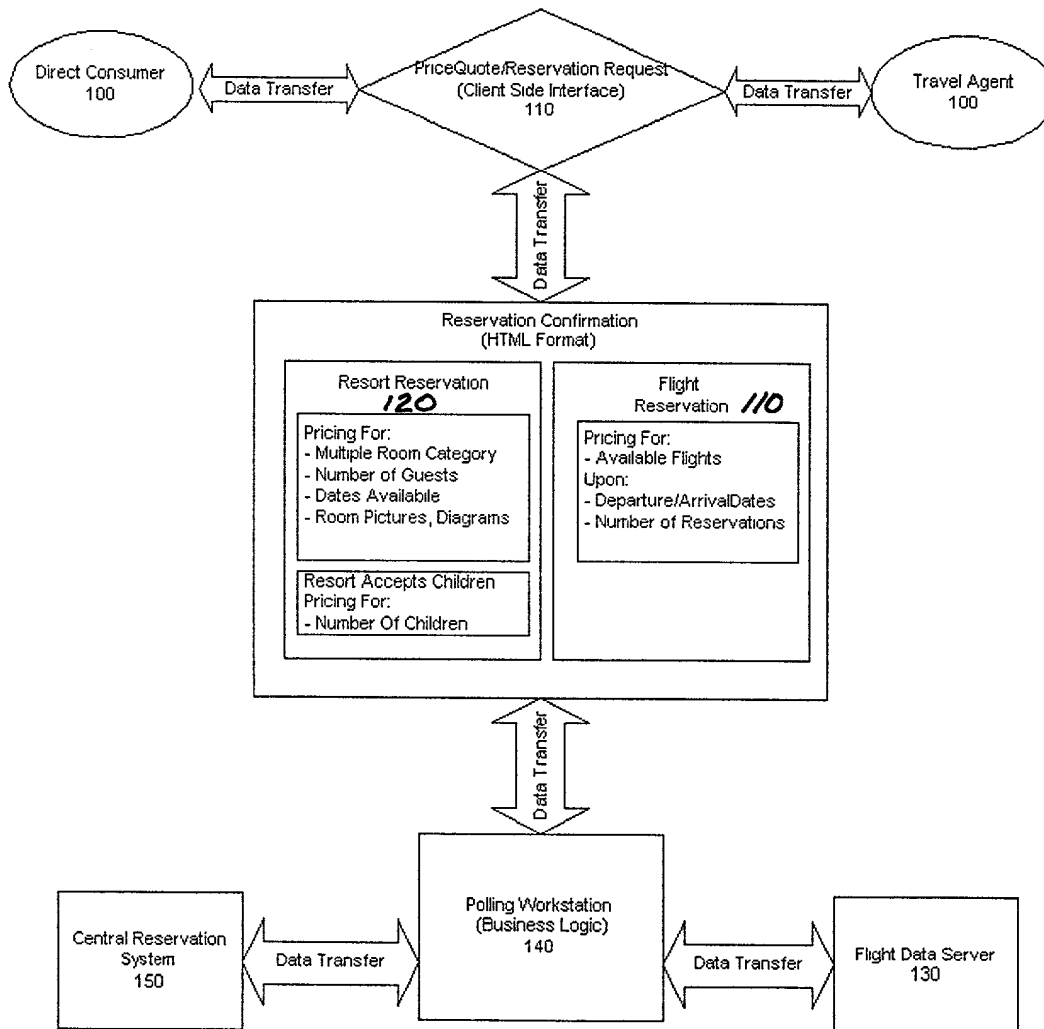


Fig.13